



Monica Quartz Surfaces 10-year Limited Warranty

What this limited 10-year warranty covers:

Palette Surfaces Corp. warrants to the residential owner-occupants of installed Monica Quartz Surfaces that for a period of ten (10) years from the date of purchase by the original owner or installation whichever is earlier of Monica Quartz Surfaces in your single family residential home, that the Monica Quartz material will be free from manufacturing defects. If a manufacturing defect occurs during the warranty period, we will at its option, repair or replace the defective Monica Quartz Surfaces.

What this limited 10-year warranty does not cover:

- This warranty does not cover the products not from Palette Surfaces Corp. or its authorized distributors;
- This warranty does not cover that you, the customer do not sign for acceptance on Monica Quartz's manual and use and maintenance including but not limited to, installation and fabrication according to the manual instructions;
- Monica Quartz Surfaces are stone products which will not crack unless an external force or interaction causes the crack such as impacts, uneven cabinets or flooring, structural settling or movements, thermal shock from the use of crock pots, skillets or other hot items placed directly on the Monica Quartz Surfaces, improper installation or other conditions in the home that may cause the Monica Quartz Surfaces to shift. Therefore, cracks are not covered by this warranty. Caution: Do not use crock pots, skillets or other hot items directly on your Monica Quartz Surfaces. Always place them on a trivet or cutting board to protect your Monica Quartz from thermal shock.
- This warranty does not cover products exposed to abnormal use or conditions or abuse in any way. "Abnormal use or conditions" includes, but is not limited to, damage from mishandling or misuse, damage from excessive heat, scorching or exposure to weather conditions, exposure to ultraviolet light, physical or chemical abuse, acid etching, staining or damage from improper care and maintenance or damage from chipping, cracking, impact damage or breaking due to customer abuse.

- This warranty does not cover usage of Monica Quartz products in outdoors environment.
- This warranty does not cover usage of Monica Quartz products in backsplashes, wall application, fireplaces, or vertical applications such as shower surrounds, steam shower surrounds, and so on.
- This warranty does not cover temporary marks on the Monica Quartz products including but not limited to metal marks, fingerprints or smudges or other temporary marks made by household utensils.
- Monica Quartz Surfaces are intended to have a natural and non-uniform appearance, thus this limited warranty does not cover any variances in color, shade, particle structure or gloss level.
- Monica Quartz is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural and engineering design, structural settling or movement, acts of vandalism, or accidents.
- Fabricators, as part of the fabrication and installation process are required to visually inspect each slab, both prior to fabrication and again prior to installation. Any defects that were identifiable through the visual inspection process, but were installed anyway, are the responsibility of the fabricator and will not be covered under this warranty.

How to obtain Monica Quartz's 10-year warranty

Monica Quartz 10-year warranty is implemented by our company and our authorized distributors who are requested to carry out strictly. To make sure you are able to enjoy our service, please do examine it carefully after finished products are installed completely, and then sign for acceptance on our warranty card given by the staff. If not, we will not guarantee that you can enjoy the right of Monica Quartz's 10-year warranty.

Instructions

1. Monica Quartz keeps the right of interpretation of this warranty card;
2. Please complete this warranty registration page and fax or email to Palette Surfaces Corp.



MONICA QUARTZ

Warranty Registration

* Please register your Monica Quartz products within 30 days from installation date

First Name _____ Last Name _____

Phone _____ E-mail _____

Address of Installation _____ Type of Project Residential Commercial

Number of Slab(s) _____ Fabricator/Dealer _____

Date Purchased _____ Date Installed _____

Slab Info:

Colour	Batch Number	Slab Number	Shade	Finish	Usage
				<input type="checkbox"/> Polished	<input type="checkbox"/> Kitchen
				<input type="checkbox"/> Honed	<input type="checkbox"/> Bathroom
				<input type="checkbox"/> Brushed	<input type="checkbox"/> Other
				<input type="checkbox"/> Polished	<input type="checkbox"/> Kitchen
				<input type="checkbox"/> Honed	<input type="checkbox"/> Bathroom
				<input type="checkbox"/> Brushed	<input type="checkbox"/> Other
				<input type="checkbox"/> Polished	<input type="checkbox"/> Kitchen
				<input type="checkbox"/> Honed	<input type="checkbox"/> Bathroom
				<input type="checkbox"/> Brushed	<input type="checkbox"/> Other
				<input type="checkbox"/> Polished	<input type="checkbox"/> Kitchen
				<input type="checkbox"/> Honed	<input type="checkbox"/> Bathroom
				<input type="checkbox"/> Brushed	<input type="checkbox"/> Other
				<input type="checkbox"/> Polished	<input type="checkbox"/> Kitchen
				<input type="checkbox"/> Honed	<input type="checkbox"/> Bathroom
				<input type="checkbox"/> Brushed	<input type="checkbox"/> Other

I have read and agree with the Warranty for Monica Quartz Surfaces terms and conditions.

Signed, _____